

PARK MY TRUCKS LLC

PRIVACY POLICY & SMS TERMS OF SERVICE

PRIVACY | COMMUNICATION | CONSENT

01 Introduction

PARK MY TRUCKS LLC is committed to protecting the privacy of our customers, drivers, driver applicants, employees, and business contacts. This Privacy Policy explains what personal information we collect, how we use it, who we may share it with, and how we handle SMS/text message consent.

02 Information We Collect

We may collect the following personal information when you contact us, reserve or use a parking space, create an account, make a payment, or communicate with us:

- Name
- Phone number
- Email address
- Mailing address
- Company information
- Truck, tractor, trailer, vehicle, and license plate information
- Parking reservation, location, arrival, departure, and access information
- Information sent by email, phone, web forms, or SMS/text messages
- Payment or billing information, when applicable

We may also collect basic website usage information, such as IP address, browser type, device information, cookies, and website activity.

03 How We Use Personal Information

We use personal information for business purposes, including:

- Providing truck, tractor, trailer, and commercial vehicle parking services
- Managing parking reservations, availability, check-in, check-out, and facility access
- Communicating with customers, drivers, employees, vendors, and business contacts
- Maintaining customer, vehicle, parking, and transaction records
- Supporting facility operations, security, safety, and equipment status
- Responding to questions and support requests
- Processing payments, invoices, refunds, and business transactions
- Complying with legal, regulatory, insurance, and safety requirements

04 SMS/Text Message Communications

PARK MY TRUCKS LLC may use SMS/text messages for direct business communication. SMS messages may include:

- Parking reservation confirmations and updates
- Parking availability notifications
- Arrival, check-in, check-out, and access instructions
- Payment confirmations and reminders
- Facility, security, safety, and operational updates
- Customer support communication

- Document or information requests

By providing your mobile phone number and opting in to receive text messages, you agree to receive SMS/text messages from PARK MY TRUCKS LLC.

Message frequency may vary. Message and data rates may apply.

Reply STOP to any message to opt out. Text HELP for assistance.

05 SMS Consent and Mobile Information

PARK MY TRUCKS LLC respects your privacy regarding SMS/text messaging.

- SMS consent is not shared with third parties or affiliates.
- No mobile opt-in or text message consent will be shared with third parties or affiliates.
- No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.
- We do not sell, rent, or share SMS consent information.

06 Sharing of Personal Information

PARK MY TRUCKS LLC does not sell, rent, lend, or lease personally identifiable information. We may share personal information only when necessary to:

- Provide requested services
- Process business transactions
- Communicate with customers, drivers, applicants, employees, or business contacts
- Comply with legal, regulatory, insurance, or safety requirements
- Protect our legal rights, safety, property, or business interests
- Work with service providers who help us operate our business

Service providers may only use personal information as necessary to provide services to PARK MY TRUCKS LLC.

07 Cookies and Website Usage

Our website may use cookies and web server logs to collect general website activity information. Cookies help us improve website functionality and user experience. You may choose to reject cookies through your browser settings, but some website features may not work properly.

08 Data Security

We use reasonable physical, electronic, and administrative safeguards to protect personal information from unauthorized access, misuse, loss, or disclosure. However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security.

09 Accessing or Correcting Your Information

You may contact us to request access to, correction of, or deletion of your personal information, subject to applicable legal and business recordkeeping requirements.

10 Opt-In and Opt-Out Choices

- You may opt out of SMS/text messages at any time by replying STOP.
- You may request help by replying HELP.
- You may unsubscribe from email communications by following the unsubscribe instructions in the email or by contacting us directly.

11 SMS Terms of Service

By opting into SMS from a web form or other medium, you agree to receive SMS messages from PARK MY TRUCKS LLC.

SMS messages may include conversations related to recruiting and hiring, driver onboarding, dispatch coordination, scheduling, load updates, safety questions, equipment status, and document requests.

- Message frequency may vary.
- Message and data rates may apply.
- For assistance, text HELP or contact PARK MY TRUCKS LLC.
- Reply STOP to any message to opt out.
- SMS consent is not shared with third parties or affiliates.
- No mobile opt-in or text message consent will be shared with third parties or affiliates.

12 Children's Privacy

Our services are not directed to children under the age of 13. We do not knowingly collect personal information from children under 13.

13 Links to Other Websites

Our website may contain links to other websites. We are not responsible for the privacy practices, content, or security of third-party websites.

14 Legal Disclosure

We may disclose personal information if required by law, court order, regulation, or government request. We may also disclose information when necessary to protect our rights, safety, property, or business interests.

15 Business Transfers

If PARK MY TRUCKS LLC is involved in a merger, acquisition, sale, or transfer of business assets, personal information may be transferred as part of that transaction, subject to applicable law.

16 Policy Updates

We may update this Privacy Policy & SMS Terms of Service from time to time. Any changes will be posted on our website with the updated effective date. Continued use of our website or services after changes are posted means you accept the updated policy.

17 Contact Us

If you have questions about this Privacy Policy & SMS Terms of Service or our SMS/text message practices, please contact PARK MY TRUCKS LLC directly.